

## Data Center

# SLW - ST. LOUIS (WALNUT)

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, close to our corporate headquarters, is part of a nationwide network of data centers with a shared commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- 4,000 sq. ft. of production raised floor space
- Cabinets, cages, and suites that can be customized to meet precise requirements
- 100% uptime SLA
- 24x7x365 electronic and physical security
- N+1 diesel generators with over 24 hours of runtime
- SLW is a Carrier Hotel location with many ICX and wave services available for customers to purchase.

**The SLW - St. Louis (Walnut) facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually, as well as ITAR and EU-US Privacy Shield registered.**

\* PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

# SLW - St. Louis (Walnut) Data Center Specifications

## Facility

- 4,894 sq. ft. facility with 4,000 sq. ft. of raised floor space
- Cabinets, cages, and suites that can be customized to meet precise requirements
- 100% uptime SLA

## Security

- 24x7x365 electronic and physical security
- Two-factor authentication, including the use of biometric scanners
- CCTV surveillance, with a minimum of 90 days of retention

## Power

- N+1 diesel generators with over 24 hours of runtime
- N+1 high-efficiency UPS with redundant battery strings
- Redundant (A+B) power distribution to each cabinet
- Dual diversified underground utility feeds
- Data center floor cooled by ten (10) 20-ton CRAC units operating in a N+2 configuration

## Network

- Carrier-class, carrier-neutral facility
- Blended, BGP-routed, Internet services
- Multiple, diverse fiber feeds, with dark fiber connectivity available
- TierPoint-provided, redundant IP bandwidth available with 10Gb connectivity
- TierPoint-owned fiber loop connecting to two regional carrier hotels in downtown St. Louis

## Connectivity

- SLW is a Carrier Hotel location with many ICX and wave services available for customers to purchase.

## LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



## ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.